



# Alabama Department of Revenue



E-Pay 1-800-828-1727.

## Alabama Department of Revenue E-Pay Telephone Scripts

Click the appropriate link below to view the IVR Script:

[Corporate Income  
Taxes](#)

[State & Local  
Business Taxes](#)

If you are a first time caller, please read Steps 1 – 5 below.

### First Time Callers:

Welcome to the Alabama Paperless Filing and Payment System.

#### STEP 1

If you are calling from a touch-tone phone, please press 1 now, or if you are calling from a rotary phone, please stay on the line.

#### STEP 2 SIGN ON ID

Please enter your Alabama 9-digit Sign On ID.

You have entered <play 9-digit Sign On ID entered by caller>.

If this is correct, press 1.

To reenter, press 2.

#### STEP 3 ACCESS CODE

Please enter your Alabama 8-digit Access Code.

You have entered <play 8-digit Access Code entered by called>.

If this is correct, press 1.

To reenter, press 2.

#### STEP 4 USER ID

Your User ID for this system is <play User ID>.

During future visits you will be asked to enter this along with your password, to access the Alabama Paperless Filing and Payment System.

Again, your User ID is <play User ID>.

#### STEP 5 CREATE PASSWORD

Since you have not used the system before, you will be asked to create a unique password that will allow you to log back into the system to file or make future tax return payments.

Please create an 8-digit password now.

#### STEP 5.a. CONFIRM PASSWORD

To confirm your entry, please reenter your password.

Because you will need them to reenter the system, please note your newly established login information.

Your User ID is <play User ID>.

Your Password is <play Password entered by caller>.

#### GO TO STEP 6: CLICK THE DESIRED LINK BELOW

[Corporate Income Taxes](#)

[State & Local Business Taxes](#)