

Online Insurance Verification System Advisory Council

Meeting Minutes for Wednesday, August 15, 2012

Members Present via Conference Call: Julie Magee, Jay Starling, The Honorable Luke Cooley, The Honorable Greg Tucker, Ginger Johnson for Jeff Bradwell, Alex Hageli, George Cooper, Michael Robinson, Ken Needham, Charles Angell, Greg Erath.

Members Absent: Ken McFeeters and Harvey Fischer

Others Present: Sherry Helms, Mike Gamble, Lori Biscaglia, Steve Houston, Brenda R. Coone, Debbie Henderson (for David Belser), Daniel Urquhart, Cpl. John Hall, Valerie Jernigan.

Call to Order: The meeting was called to order at 10:00 a.m. by Chair Julie Magee and conducted by Mr. Starling.

Roll Call

Mr. Starling conducted the roll call.

Approval of July 11, 2012 Meeting Minutes

The minutes were approved with no corrections.

OIVS Ad Campaign Update

The Department of Revenue (DOR) began the OIVS ad campaign this month by using al.com. Additionally, Motor Vehicle Division representatives have met with the Alabama Sheriffs Association, the Alabama Association of Chiefs of Police, the Association of Alabama Tax Administrators and the Probate Judges Association to discuss OIVS and the new liability insurance law.

Mr. Starling explained to council members that radio and television campaigns will begin in November 2012. The department also has sites on Twitter, Facebook, and YouTube that are being utilized to inform the public regarding the changes that will become effective on January 1, 2013. Additionally, Ms. Magee has scheduled several speaking engagements throughout the state in an effort to promote awareness of the law changes. The department is actively pursuing all available avenues to ensure that the public is aware of the law changes prior to January 1, 2013.

Mr. Robinson inquired as to whether any training was going to be held with the law enforcement community. DOR will work with the Alabama Criminal Justice Information Center (ACJIC) to educate the law enforcement community about the new law using the law enforcement portal, ALACOP.

Discussion was held regarding what was discussed with law enforcement officials at the association meetings. Specifically, Mr. Erath was concerned about whether law enforcement understood the differences between a personal versus commercial policy and what their enforcement efforts would include. Mr. Starling explained to council members that law enforcement representatives at these meetings were informed that commercial vehicles, or vehicles covered by blanket or garage insurance, were not subject to insurance verification using OIVS. Officers would continue to physically verify evidence of insurance that is required to be maintained in the motor vehicle.

Both law enforcement associations have volunteered to permit the department to submit articles regarding the law and OIVS to be distributed to their members. Additionally, Mr. Robinson stated that when state troopers attend training, they will receive information about the law to include the OIVS web service and how they will use it in their enforcement efforts. Mr. Starling explained that we will be using the ADAPT software to develop training videos. Ms. Magee asked that the advisory council be given a demonstration of the videos. The request has been noted. The software is being purchased through a Federal Motor Carrier Safety Administration (FMCSA) Commercial Vehicle Information Systems and Networks (CVISN) grant.

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OIVS Pilot Update

The pilot counties meet via conference call on August 14, 2012. Pilot counties were reminded that the new registration system would be in production on August 15, 2012 and would include the new registration file layout which adds the NAIC and policy number fields.

The department will monitor all OIVS traffic and will provide statistics to the advisory council regarding all OIVS web service requests and responses. The department will share the statistics and statistical analysis with the council during our next meeting.

Insurance Data Transfer Update

Ms. Helms reported that the department has received insurance data from 162 NAICs. Data matching has occurred for 3.4 million records in the State's registration database thus far. Since the July council meeting, the department has received over 600,000 additional book of business records.

OIVS Web Service Update

Ms. Helms reported that the OIVS web service is in production for State Farm and ALFA. All State has successfully tested, but the web service is not currently in production.

Mr. Cooper inquired as what percentage of the vehicle population the department can test with the State Farm and ALFA data. While exact figures were not readily available, Mr. Starling estimated that the department will be able to test approximately 60% of the vehicle population, which represents the percentage of policies written by the above mentioned insurers.

Ms. Helms reported that Lexis Nexis and ISO are currently programming for the web service and these companies represent several insurers.

Nationwide has sent the department its book of business data. According to Mr. Cooper, Nationwide is preparing to begin programming for the web service. Mr. Erath reported that Chartis is currently programming for the OIVS web service.

Mr. Starling reported that the State of Mississippi is gathering information and is contemplating using Alabama's OIVS model using the standard wsdl. Hawaii has also expressed interest in Alabama's approach. Ms. Johnson reported that she has provided the Commonwealth of Virginia with information regarding Alabama's adoption of the IICMVA model.

New Business

No new business was reported.

The next meeting of the advisory council is scheduled for Wednesday, September 19, 2012 at 10:00 a.m. The meeting will be held via conference call. Conference call information will be sent to all council members.

The meeting was adjourned by Mr. Starling at 10:33 a.m.

Respectfully submitted by
Brenda R. Coone