

Online Insurance Verification System Advisory Council

Meeting Minutes for Wednesday, July 17, 2013

Conference Call Meeting

Members Present: Julie Magee, Jay Starling, Charles Angell, The Honorable Greg Tucker, Alex Hageli, Lt. Frost (for Michael Robinson), Ken McFeeters

Members Absent: Michael Robinson, Jeff Bradwell, Ken Needham, Greg Erath, Harvey Fischer, George Cooper, The Honorable Patrick Davenport

Others Present: Sherry Helms, Daniel Urquhart and Ken Williamson

Call to Order

The meeting was called to order at 10: 03 a.m. by Chair Magee.

Roll Call

Mr. Starling conducted the roll call.

Approval of June 12, 2013 Meeting Minutes

The minutes were approved for the June 12, 2013 meeting with no corrections and will be posted on the Insurance Advisory Council webpage on the Department's website.

OIVS Implementation Update

Ms. Helms provided OIVS statistics for the period January 1, 2013 through July 16, 2013 (see attached statistical report).

Ms. Helms reported that American Bankers (NAIC# 10111) is now in production. The total number of insurers using OIVS is 184. The insurer list on the DOR website has been updated to reflect all the insurers that are using OIVS.

Ms. Helms reported that NAIC numbers for commercial only insurers were identified and registration records with these NAIC numbers were programmatically coded with "C" so that insurance verification would not be attempted for these records using OIVS. A commercial-only insurer list is available on the DOR website.

Ms. Helms reported that DOR is notifying the nearly 1,800 registrants whose insurance policies were written by insurers not licensed to write policies in Alabama. The notice informs the registrants that the Alabama mandatory insurance law requires the insurance policy to be written by an insurance company that is licensed to write policies in Alabama. DOR received several calls from military personnel who reside in Alabama, but are stationed in another state. Ms. Helms asked the council if the insurance policy was required to be written where the vehicle was garaged. Council members confirmed this was correct. Mr. Starling pointed out that this may be a problem since Alabama and many other states provide a residency exemption for college students and military members, so that their vehicles may continue to be registered in their home state. Commissioner Magee asked Ms. Helms if these registrants could be isolated to certain parts of the state where military bases or colleges may be located. Ms. Helms did not know, but offered to analyze the available data. Ms. Helms reported that an insurer list is available on the DOR website to reflect the out of state insurers.

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Mr. Helms reported that DOR has begun the confirmed response re-verification process. She reported that an average of 60,000 policies are re-verified each night. Mr. Starling reported that ISO was concerned about the increased volume of the number of policies that DOR was attempting to re-verify each night. ISO was informed that each Alabama policy would be re-verified every thirty (30) days, as authorized by Alabama law and recommended by the Insurance Advisory Council.

New Business

Mr. Hageli questioned if there was continued media interest in the OIVS. Commissioner Magee reported that DOR receives approximately one inquiry per quarter from the media. Commissioner Magee explained that media reports have decreased since the law change that eliminated the requirement for both owners to provide identification at the time of registration. Commissioner Magee asked Mr. Tucker if this had helped the lines in his office. Mr. Tucker responded that it had helped.

Mr. McFeeters asked for clarification regarding the registration revocation process. Ms. Helms explained that if a registrant received an insurance postcard questionnaire, and if the registrant's response to the questionnaire was that the vehicle was stored or inoperable, the registration would be revoked. When the vehicle was operational, the registrant would be required to pay registration fees; however, reinstatement fees would not be due.

Commissioner Magee asked Mr. McFeeters if he could determine if registrants were maintaining insurance on their vehicles, or if registrants were dropping their policies. Mr. McFeeters said that OIVS appears to be working because registrants are purchasing and maintaining insurance on their vehicles. He cautioned that we will know more after one full renewal cycle concludes in 2014.

A pilot county conference call will be held on July 18, 2013, at 10:00am.

Next Meeting

The next meeting of the advisory council is scheduled for Wednesday, August 14, 2013 at 10:00 a.m. The meeting will be held via conference call. A conference call invitation, agenda and meeting minutes will be sent to all council members.

Chair Magee provided closing remarks.

The meeting was adjourned at 10:36 a.m.

Respectfully submitted by

Jay Starling

**Mandatory Liability Insurance
Status Report
2013**

	January	February	March	April	May	June	July (to 7/16)	Totals
OIVS Request Totals	449,129	736,093	620,585	770,357	1,008,852	2,483,439	1,815,963	7,884,418
Unauthorized Requestor	0	0	6	25,298	70,550	11	5	95,870
(Source) Counties	386,451	512,830	489,863	604,665	560,821	520,437	237,078	3,312,145
(Source) Law Enforcement	51,354	89,189	109,298	108,471	127,807	110,865	61,704	658,688
(Source) DPS - Safety Responsibility (Crashes)	190	457	389	374	210	904	503	3,027
(Source) Revenue Department	5,473	3,109	3,434	5,714	8,961	10,520	6,364	43,575
(Source) DPS Records Received (suspensions/ revocations)	2,675	2,819	0	701	662	0	0	6,857
(Source) AOC Records Received	50	235	1,578	45	47	0	0	1,955
(Source) Testing	1,164	610	236	1,525	20	58,508	34,179	96,242
(Source) 2nd Request Unconfirmed for Questionnaire Process	1,772	126,844	15,781	23,564	164,939	382,598	613,420	1,328,918
(Source) 30 Day Reverify Confirmed for Questionnaire Process	0	0	0	0	74,835	1,399,596	862,710	2,337,141
OIVS Response Totals	449,129	736,093	620,585	770,357	1,008,852	2,483,439	1,815,963	7,884,418
Confirmed	299,475	476,514	442,180	561,581	723,062	1,658,511	965,450	5,126,773
Unconfirmed - Not Submitted	15,505	24,614	14,845	18,091	22,135	59,504	67,659	222,353
Unconfirmed - Incorrect Data Format	9,200	7,907	2,448	1,771	1,814	1,791	1,151	26,082
Unconfirmed - NAIC Code Not Submitted	106	3,876	7,667	7,061	7,504	6,515	3,598	36,327
Unconfirmed - System Cannot Locate NAIC	49,116	68,102	27,583	22,985	10,280	16,353	17,931	212,350
Unconfirmed - Policy Key Not Submitted	8	22	51	49	39	21	17	207
Unconfirmed - Cannot Locate Policy Key	11,332	23,418	18,249	22,986	29,052	72,724	88,754	266,515
Unconfirmed - Matched Policy Key - Verification Date Cannot be Confirmed	8,860	23,960	16,701	23,987	39,981	163,218	195,827	472,534
Unconfirmed - Matched Policy Key - Cannot Locate VIN	13,044	24,790	19,776	25,132	31,771	84,624	97,942	297,079
Unconfirmed - Matched Policy Key - Manual Search in Progress	1	24	45	47	139	2	3	261
Unconfirmed - System Unavailable	5,842	13,347	17,842	20,544	56,161	205,076	145,946	464,758
Unconfirmed - Unauthorized Requestor	5,652	1,235	25	108	34	243	136	7,433
Unconfirmed - Verification Date Cannot be Confirmed	53	175	227	326	643	2,715	2,312	6,451
Unconfirmed - Verification Date Not Submitted	253	334	319	52	19	34	13	1,024
Unconfirmed - Cannot Locate VIN	16,327	28,599	24,718	28,785	37,048	61,095	62,895	259,467
Unconfirmed - Matched VIN - Verification Date Cannot be Confirmed	10,392	30,072	21,824	29,247	39,475	131,544	142,942	405,496
Unconfirmed - Matched VIN - Cannot Locate Policy Key	3,912	8,511	4,953	6,546	8,621	18,614	22,874	74,031
Unconfirmed - VIN Not Submitted	51	593	1,132	1,059	1,074	855	513	5,277
Questionnaire Sent	0	0	4487	12999	16908	17000	15000	66394
(Source) Registration Unconfirmed	0	0	2,757	7,201	11,902	12,247	11,831	45,938
(Source) Law Enforcement Unconfirmed	0	0	1,351	3,539	4,417	4,753	3,169	17,229
(Source) Registration Confirmed (1)	0	0	0(2)	0(2)	0(2)	0(2)	0(2)	0
(Source) Law Enforcement Confirmed (1)	0	0	0(2)	0(2)	0(2)	0(2)	0(2)	0
(Source) AOC Records Received	0	0	379	499	112	0	0	990
(Source) DPS Records Received	0	0	0	1,760	477	0	0	2,237
Notice of Suspension Sent	0	0	0	0	6042	9876	6148	22066
(Source) Registration Unconfirmed	0	0	0	0	2,946	5,910	4,304	13,160
(Source) Law Enforcement Unconfirmed	0	0	0	0	1,258	2,373	1,803	5,434
(Source) Registration Confirmed (1)	0	0	0	0	0(2)	0(2)	0(2)	0
(Source) Law Enforcement Confirmed (1)	0	0	0	0	0(2)	0(2)	0(2)	0
(Source) AOC Records Received	0	0	0	0	1,291	233	13	1,537
(Source) DPS Records Received	0	0	0	0	547	1,360	28	1,935
Questionnaire Response	0	0	368	3618	7171	7190	4180	22527
Registrant Response System	0	0	202	1,408	2,468	2,611	1,867	8,556
MLI System - clerk entry (mail, fax or walk in)	0	0	166	2,210	4,703	4,579	2,313	13,971
Notice of Suspension Response	0	0	0	0	543	2,400	1,785	4,728
Registrant Response System	0	0	0	0	242	1,081	920	2,243
MLI System - clerk entry (mail, fax or walk in)	0	0	0	0	301	1,319	865	2,485
Suspensions	2161	236	605	714	540	1,772	3,769	9,797
1st Suspension	2,154	230	598	706	532	1,756	3,750	9,726
2nd Suspension	7	6	7	8	8	16	19	71
Reinstatements	5614	3070	3607	5314	6509	7612	3928	35,654
R1 - 1st Violation (registration suspended)	505	894	760	448	301	261	143	3,312
R2 - 2nd Violation (registration suspended)	20	78	76	36	23	19	6	258
R3 - Valid Insurance (registration suspended)	4582	1646	2,117	1,727	1,181	1,185	344	12,782
RV - Revoked Registration	473	416	473	528	718	599	407	3,614
CL - Closed Open Record without Suspension	34	36	181	2,575	4,286	5,548	3,028	15,688

(1) Insurance initially confirmed; however, upon re-verification, insurance could not be confirmed (registrant possibly dropped insurance)

(2) these sources not currently used.