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State of Alabama Department of Revenue

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April 16, 2010

MEMORANDUM

2010-9

TO: License Plate Issuing Officials

FROM: Amy Bright, Registration Unit Supervisor **AB**
Motor Vehicle Division

SUBJECT: Plate Reservation and Ordering System (PROS)

The Department of Revenue's Personalized Reservation and Ordering System (PROS) has been updated. The new system will be live effective Monday, April 19, 2010. The new link is <https://www.alabamainteractive.org/dorpt/intranet>. You will be automatically directed to the new link. A user guide is available at this site and will be updated periodically.

Highlights:

- Instead of receiving a pop-up notification when the Department approves a personalized message, approved messages will appear on the main page where they must be ordered or deleted.
- Instead of receiving a pop-up notification when the Department rejects a personalized message, rejected messages may be found in the "Tag Search / Report" section.
- Updates to orders (address changes, deletions, etc.) may be made until the status is labeled "Sent to tag plant".
- Prenumbered commercial Helping Schools license plates may be ordered in the "Special Tag Order" section.

If you have any questions regarding this matter, please contact the Registration Section at (334) 242-9006 or tags@revenue.alabama.gov.