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# State of Alabama Department of Revenue

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## Identity Confirmation Quiz Video Transcript

You may have received a letter from the Alabama Department of Revenue asking you to take an Identity Confirmation Quiz. This video will explain:

- why you have received this letter,
- why you are being asked to complete an identity confirmation quiz, and
- how to complete the ID confirmation quiz.

You received the letter because this year the state of Alabama is taking extra steps to protect Alabamians from identity theft and tax fraud. You did not receive this letter because we suspected you of ID theft. This effort is designed to protect your identity and your tax refund.

You can complete the ID confirmation quiz in four easy steps. Step one is to visit [www.ador.alabama.gov/IDquiz](http://www.ador.alabama.gov/IDquiz) and read the instructions. You're on your way to completing this step. Once you have finished this video and have read the instructions, the second step is to click the "take the quiz" link at the bottom of the page. Step 3 is to enter the letter ID from the top right corner of your letter, the last four digits of the primary SSN/ITIN of the person whose name first appears on the letter you received, and date of birth. When you are ready to begin the quiz, click "next".

But, before you begin the quiz, there are a few things to remember.

- You will only have 5 minutes to complete the quiz, and
- you will have 2 attempts to complete it online before having to contact the department for additional assistance.

Answer the questions and click "submit." You must answer 3 of the 4 questions correctly to pass the quiz. Finally, you will enter your email address to be notified of your results and click "yes." You will see a confirmation screen at the end of the quiz. And that's it.

Once your identity is confirmed with the Department of Revenue, your return will continue to be processed.

If you are not able to confirm your identity online or have questions, call the Department at this special toll-free number – 1-800-535-9410 – and we will be happy to assist you.

Thank you for helping us protect you and the state from identity theft.