



JULIE P. MAGEE
Commissioner

State of Alabama Department of Revenue

(www.revenue.alabama.gov)
50 North Ripley Street
Montgomery, Alabama 36132

December 4, 2012

CYNTHIA UNDERWOOD
Assistant Commissioner

MICHAEL E. MASON
Deputy Commissioner

MEMORANDUM

2012-21

TO: License Plate Issuing Officials

FROM: Billy R. Phillips, Registration Section Manager
Motor Vehicle Division

SUBJECT: Motor Vehicle Division relocation

The Motor Vehicle Division is scheduled to relocate offices from 50 North Ripley Street to 2545 Taylor Road, Montgomery, Alabama on December 10th and 11th. The Motor Vehicle Division Warehouse is scheduled to relocate to the same location on December 6th and 7th.

We have been informed that telephone service will be available for the Motor Vehicle Division on December 11th and the telephone numbers will **not** change. However, the Motor Vehicle Division warehouse telephone service will not be available until December 13th. During this interim period, any licensing official requesting license plates, decals, placards, forms, or other inventory items from the warehouse should email their requests to the following address:
Mvdwh@revenue.alabama.gov.

Attached is a press release from the Department of Revenue, Media Affairs office dated November 21, 2012 that will provide additional information.

If you have any questions, please contact the Registration Section at (334)242-9006.

ADOR Montgomery Taxpayer Service Center Moves to New Location

Montgomery, Ala.—The Alabama Department of Revenue Montgomery Taxpayer Service Center, presently located at 1021 Madison Avenue, will move to its new office location at 2545 Taylor Road on Thursday, Nov. 29, 2012, and will re-open at its new location on Monday, Dec. 3, 2012.

Telephone service will be interrupted on Thursday, Nov. 29, to allow for the move, but will be restored by Monday, Dec. 3. The telephone and fax numbers for the Montgomery Taxpayer Service Center, 334.242.2677 and 334.265.9887, respectively, will remain unchanged, as will the mailing address.

“We are very pleased with the accessibility our new office space offers to taxpayers in the central Alabama area,” said State Revenue Commissioner Julie P. Magee. “Accessibility and taxpayer convenience are so important to our agency’s service commitment,” added Magee. “Our new office facility provides our taxpayers with both of these advantages.”

The Montgomery Taxpayer Service Center serves area residents in Autauga, Bullock, Butler, Chilton, Crenshaw, Dallas, Elmore, Lowndes, Macon, Montgomery, and Pike counties. It is one of nine taxpayer service centers operated by the Alabama Department of Revenue.

In December, the department’s Motor Vehicle Division and several other offices within the ADOR which provide customer walk-in assistance will relocate to the new Montgomery Taxpayer Service Center as part of the department’s continued effort to provide easier access and accommodations to Alabama taxpayers conducting business with the ADOR.

“These moves will allow the department to consolidate all ADOR offices receiving high volumes of customer traffic and to relocate those offices to a much-needed convenient and accessible property location for our taxpayers. Prior to this consolidation effort, taxpayers conducting business with our agency have been required, in some instances, to visit several different offices within the ADOR, and in some cases, different buildings,” said Magee. “The new taxpayer service center location also provides our customers with free, ample parking and easy interstate access—two important location considerations for all our taxpayers, but especially for trucking companies and their drivers, conducting business with the department,” added Magee.

Business hours for the new Montgomery Taxpayer Service Center are 8:00 a.m. through 5:00 p.m., Monday through Friday.

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