

## Online Insurance Verification System Advisory Council

Meeting Minutes for Wednesday, January 23, 2019

### Conference Call Meeting

**Members Present:** Jay Starling, Jonathan Lawrence (for Troy Thigpen), Kim Decker, Ken Williamson, John Morales, Todd Feltman, Major Pregno (for Michael Robinson), J.C. Pruitt (for Sheila Moore) and Ken McFeeters

**Members Absent:** Michael Robinson, Greg Tucker, Dustin Wilson, Ken Needham, Alex Hageli, Troy Thigpen and Sheila Moore.

**Others Present:** Captain Archer, Major Pregno, Sherry Helms, and Cameron Clark.

#### Call to Order

The meeting was called to order at 10:03 a.m. by Mr. Starling.

#### Roll Call

Mr. Starling conducted the roll call.

#### Approval of Previous Meeting Minutes

The minutes of the December 5, 2018 meeting were approved without any corrections.

#### New Business

Mr. Starling informed the council members that ADOR has now reduced the interval between OIVS verifications from 30 days to 21 days as had been discussed in previous meetings. He also informed the council that the backlog of NOS documents has been mailed as of December 1<sup>st</sup> and that those inquiry records are now updating to their proper status in the designated timeframe.

Mr. Williamson relayed a question from Jerry Workman with Department of Insurance on the uninsured motorist rate. He noted the 18% rate as most recently published by the Insurance Research Council (IRC) and asked if ADOR sees that number going down. Mr. Starling stated that the IRC publishes their rates every three years and that the most recent report was from 2017 which was based on 2015 data where the 18% rate was determined.

Major Pregno mentioned that ALEA was having issues with their MLI mailers but they have been resolved now.

Mr. Starling then reviewed some of the 2019 legislative proposals as had been previously discussed.

- Eliminating the required four (4) month registration suspension period for second and subsequent MLI violations to alleviate hardships placed on registrants.
- Eliminating the Notice of Suspension to streamline the process of suspending a registration related to a violation of the MLI law.
- Requiring registrants to surrender their license plate within 30 days of receiving a questionnaire when they claim the vehicle was stored or inoperable on the verification date. If the plate is not returned within the timeframe then the registration would be suspended and reinstatement fees would be due for a violation of the MLI law.
- Increasing the reinstatement fee retained by licensing officials from 10% to 15%.

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- Increasing the monetary amount of MLI reinstatement fees that licensing officials can retain per year from the current \$10,000 threshold to \$25,000 each fiscal year.
- Reducing the suspension lookback period from 5 years to 3 years (current registration year and two previous registration years).

Mr. Starling advised council members that ADOR should have the annual report sent out to them for review and approval next week. Once approved by the council, the report will be published to the ADOR website.

### **Next Meeting**

The next meeting of the advisory council was scheduled for April 17, 2019.

The meeting was adjourned at 10:20 a.m. by Mr. Starling.

*Respectfully submitted by:* Sherry Helms

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**Alabama MLI Statistics  
1st Quarter - 2019**

<b>OIVS Summary</b>	
First Request OIVS Totals	15,150,105
Second Request OIVS Totals	1,075,240
Other OIVS Request Totals	42,067
<b>Total OIVS Requests</b>	<b>16,267,412</b>

<b>Correspondence Sent</b>		
Questionnaires Via Mail	115,690	60.0%
Questionnaires Via E-Mail	15,988	8.3%
NOS Via Mail	61,126	31.7%
<b>Total Correspondence Sent</b>	<b>192,804</b>	<b>100%</b>

<b>Responses Received</b>		
Questionnaires-MLI System-clerk entry (mail, fax, or walk in)	18,068	55.4%
Questionnaires - Registrant Response System	14,520	44.5%
NOS-MLI System-clerk entry (mail, fax, or walk in)	43	0.1%
NOS-Registrant Response System	2	0.0%
<b>Total Responses</b>	<b>32,633</b>	<b>100%</b>

<b>MLI Summary</b>		
R1 (\$200 fee paid)- 1st Violation	9,608	5.7%
R2 (\$400 fee paid)- 2nd Violation	692	0.4%
R3 (No fee paid) -Valid Insurance	7,825	4.6%
CL-Closed Record Prior to Suspension	19,649	11.6%
VR-Revoked Registration	26,362	15.6%
1st Suspension (S1)	95,609	56.7%
2nd Suspension (S2)	8,934	5.3%
<b>Total Responses</b>	<b>168,679</b>	<b>100%</b>