

**ONE SPOT Conference Call**  
**Tuesday, December 12, 2017, 10:30 am**  
**Next Meeting: January 9, 2018**

### **Summary of Topics Discussed**

#### **NSA Email Notice of Payments and Returns**

A change request has been submitted to update the online report site to allow users who may have failed to get an email notifying them of payments or returns to print it from the report site. The email notifications will continue for returned payments.

#### **ONE SPOT Meeting**

Within the next couple of months a meeting of the ONE SPOT Advisory Council will be held (date and location to be determined). Please let your Council members know of any adjustments to the ONE SPOT system that you would like to see so that those matters can be presented as a group. Please do not wait until a meeting (conference call or Council meeting) to report an issue; report any issue as soon as possible so it can be dealt with in a timely manner. Email: [ONESPOT@revenue.alabama.gov](mailto:ONESPOT@revenue.alabama.gov).

#### **Holidays**

An email was sent on November 17, 2017 that identified the holidays from Thanksgiving through New Year's Day and the effect those holidays would have on the availability of ONE SPOT files.

#### **Motor Fuel Tax**

In November, Jefferson County inquired about a bill they had heard about relating to local motor fuel taxes. ADOR has heard that the Association of County Commissions has some information.

#### **NSA File Unavailable**

An email was sent out on December 6, 2017 notifying the NSAs that the NSA (return) file was not yet available online. The issue was found and resolved and the file was available for download shortly before 10:00 a.m.

#### **Quarterly Interest Rate**

An email was sent on December 8, 2017, notifying the ONE SPOT contacts of the Internal Revenue's announcement that the underpayment interest rates will remain the same (4%) for the first quarter of 2018.

#### **"Duplicate Payments"**

An email was sent on December 8, 2017 in response to a couple of inquiries from NSAs regarding duplicate payments from taxpayers (one through the ONE SPOT system and a second through the Dept. of Revenue). The email included a copy of an email sent out in September from the Local Tax Manager explaining a change in disbursement policy for extra payments received by the Department. Additional updates are being considered to hopefully help further deter taxpayers from making duplicate payments through MAT.

**Next Conference Call** - Next meeting will be Tuesday, January 9<sup>th</sup> at 10:30 a.m.

**ONE SPOT Conference Call**  
**Tuesday, November 14, 2017, 10:30 am**  
**Next Meeting: December 12, 2017**

### **Summary of Topics Discussed**

#### **NSA Email Notice of Payments and Returns**

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#### **Holidays**

Friday, November 10<sup>th</sup>, was a State and Federal holiday so no return and payment files were available for download on that date. Due to no payments being processed on Friday, the payment files have zero records on Tuesday. Jefferson County requested that with the holidays coming up soon that ADOR provide a list of the holidays and the expected effect to the files. An email will be sent.

#### **Motor Fuel Tax**

Jefferson County inquired about a bill they had heard about relating to local motor fuel taxes. ADOR employees on the call were not aware of the item as motor fuel tax is not handled by the Sales & Use Tax Division.

**Next Conference Call** - Next meeting will be Tuesday, December 12<sup>th</sup> at 10:30 a.m.

**ONE SPOT Conference Call**  
**Tuesday, October 10, 2017, 10:30 am**  
**Next Meeting: November 14, 2017**

### **Summary of Topics Discussed**

#### **NSA Email Notice of Payments and Returns**

A change request has been submitted to update the online report site to allow users who may have failed to get an email notifying them of payments or returns to print it from the report site. The email notifications will continue for returned payments.

#### **MAT Update**

The My Alabama Taxes home screen was updated in September to look more like the new ADOR main website pages. An email regarding this change was sent out on September 19<sup>th</sup> to the ONE SPOT group.

#### **ONE SPOT Meeting**

Within the next couple of months a meeting of the ONE SPOT Advisory Council will be held (date and location to be determined). Please let your Council members know of any adjustments to the ONE SPOT system that you would like to see so that those matters can be presented as a group.

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**Next Conference Call** - Next meeting will be Tuesday, November 14<sup>th</sup> at 10:30 a.m.

**ONE SPOT Conference Call**  
**Tuesday, September 12, 2017, 10:30 am**  
**Next Meeting: October 10, 2017**

### **Summary of Topics Discussed**

#### **NSA Email Notice of Payments and Returns**

A change request has been submitted to update the online report site to allow users who may have failed to get an email notifying them of payments or returns to print it from the report site. The email notifications will continue for returned payments.

#### **Interest Rates**

Interest is calculated in accordance with §40-1-44. A quarterly email will be sent out to the ONE SPOT email group as the Department is notified of the rate that will be applied.

#### **MAT Update**

The My Alabama Taxes system was updated in August and some taxpayers may have had to re-enter their banking information. If they entered that information incorrectly, their payment failed. Some taxpayers may have resubmitted a tax payment through MAT after correcting their banking information, but the original failed payment was not represented.

#### **ONE SPOT Meeting**

Deputy Commissioner Curtis Stewart announced that within the next couple of months a meeting of the ONE SPOT Advisory Council will be held (date and location to be determined). Please let your Council members know of any adjustments to the ONE SPOT system that you would like to see so that those matters can be presented as a group.

Please do not wait until a meeting (conference call or Council meeting) to report an issue; report any issue as soon as possible so it can be dealt with in a timely manner. Email: [ONESPOT@revenue.alabama.gov](mailto:ONESPOT@revenue.alabama.gov).

**Next Conference Call** - Next meeting will be Tuesday, October 10<sup>th</sup> at 10:30 a.m.

**ONE SPOT Conference Call**  
**Tuesday, August 8, 2017, 10:30 am**  
**Next Meeting: September 12, 2017**

## **Summary of Topics Discussed**

### **NSA Email Notice of Payments and Returns**

A change request has been submitted to update the online report site to allow users who may have failed to get an email notifying them of payments or returns to print it from the report site. The email notifications will continue for returned payments.

### **Simplified Sellers Use Tax**

In accordance to Act 2017-82, the list of SSU program participants is now available to the public and is posted on the Sales & Use Tax homepage. The list is the same list currently available in the online reports. Sort and search capabilities are not currently available, but the DOR will continue to work toward providing those features. Also, the SSU tax will begin to be distributed to the local governments on a monthly basis beginning with the July 2017 distribution.

### **Interest Rates**

An email was sent June 15<sup>th</sup> regarding Act 2017-415, effective August 1, 2017, which amends the law to remove the counties and municipalities option to charge interest at the rate of 1% per month; interest shall be calculated in accordance with §40-1-44. ONE SPOT has been updated effective August 1, 2017 to comply with this change.

### **Returned Payments Delayed**

Some localities had a few days delay in having returned payments debited from their bank account; this was due to a few accounts that hold banking information for returned payments being erroneously removed. The accounts were set back up and all pending returned payments reprocessed. Madison County reported that their debits were still outstanding and it was found that their banking information had a typo when it was re-entered. All payments should be debited no later than the next two days.

### **ADOR Website Update**

The Department rolled out a new website the end of July. ADOR is working to tweak and reload information that failed to make it to the new site.

### **MAT Update**

A sync pack update was rolled into production on the My Alabama Taxes website this weekend. A link to a document highlighting the updates is provided on the MAT screen.

**Next Conference Call** - Next meeting will be Tuesday, September 12<sup>th</sup> at 10:30 a.m.

**ONE SPOT Conference Call**  
**Tuesday, July 11, 2017, 10:30 am**  
**Next Meeting: August 8, 2017**

## **Summary of Topics Discussed**

### **NSA Email Notice of Payments and Returns**

A change request has been submitted to update the online report site to allow users who may have failed to get an email notifying them of payments or returns to print it from the report site. The email notifications will continue for returned payments.

### **Simplified Sellers Use Tax**

In accordance to Act 2017-82, the list of SSU program participants is now available to the public and is posted on the Sales & Use Tax homepage. The list is the same list currently available in the online reports. Sort and search capabilities are not currently available, but the DOR will continue to work toward providing those features. Also, the SSU tax will begin to be distributed to the local governments on a monthly basis beginning with the July 2017 distribution.

### **Holidays**

An email was sent on June 29th to the OS email group to remind them of the July 3<sup>rd</sup> and 4th holidays and the effect that would have on the availability of their daily file downloads.

### **Interest Rates**

An email was sent June 15<sup>th</sup> regarding Act 2017-415, effective August 1, 2017, which amends the law to remove the counties and municipalities option to charge interest at the rate of 1% per month; interest shall be calculated in accordance with §40-1-44. ONE SPOT will be updated effective August 1, 2017 to comply with this change.

Questions asked during the conference call regarding Act 2017-415:

Will test O.S. files that include delinquent filings be available? Yes, the Department will work on getting those files available as soon as possible to those who charged interest at 1% per month.

For localities that had an interest rate of 1% per month prior to the law change remain at 1% per month? No, the amendment to the law did not provide a grandfather clause.

Can a locality opt out of changing their rate of interest? No.

Do localities that use TaxMaster need to update TaxMaster? Henry Gibson has already notified John Cox of Revenue Solutions, Inc., regarding the change in law, but advised that the localities that use TaxMaster should also contact him.

### **Back-to-School Sales Tax Holiday**

This year's Sales Tax holiday is July 21-23, 2017.

**Next Conference Call** - Next meeting will be Tuesday, August 8<sup>th</sup> at 10:30 a.m.

**ONE SPOT Conference Call**  
**Tuesday, June 13, 2017, 10:30 am**  
**Next Meeting: July 11, 2017**

## **Summary of Topics Discussed**

### **Taxpayer Email Notice of Rejected Payment**

An email was sent out to the ONE SPOT email group on June 2nd to notify the O.S. group that on May 26, 2017, the change went into production where the wording of the rejected payment email was updated to reemphasize that the NSA payments cannot be resubmitted in MAT.

### **NSA Email Notice of Payments and Returns**

A change request has been submitted to update the online report site to allow users who may have failed to get an email notifying them of payments or returns to print it from the report site. The email notifications will continue for returned payments.

### **Simplified Sellers Use Tax**

In accordance to Act 2017-82, the SSU tax will begin to be distributed to the local governments on a monthly basis beginning with the July 2017 distribution. The act also provides that the DOR make the list of SSU account holders available to the public effective July 2017; therefore, the list will be available to the public without password protection. Sort and search capabilities may not be available immediately, but the DOR will continue to work toward providing those features.

### **Webservice Files**

Issue resolved. Montgomery County reported that a couple of their daily webservice file downloads did not match to manual downloads of the same data later in the day. After further review by the County, it was found to be user error that was the cause of the discrepancy.

### **Filing Demo**

On May 10<sup>th</sup>, an email was sent to the OS email group to provide information and links for the current filing instructions and demos as provided through MAT Help.

### **Payment File Issue**

On May 24<sup>th</sup> an email was sent to the OS email group regarding a payment file issue that was found and corrected. Files were available for download/redownload by 10:15 that morning.

### **Holidays**

An email was sent on June 2<sup>nd</sup> to the OS email group to remind them that June 5<sup>th</sup> was a State but not a Federal holiday and the effect that would have on the availability of their daily file downloads.

### **Interest Rates**

Effective August 1, 2017, Act 2017-415 amends the law to remove the counties and municipalities option to charge interest at the rate of 1% per month; interest shall be calculated in accordance with §40-1-44. ONE SPOT will be updated effective August 1, 2017 to comply with this change. An email to the OS group will be forthcoming regarding this update.

**Next Conference Call** - Next meeting will be Tuesday, July 11<sup>th</sup> at 10:30 a.m.

**ONE SPOT Conference Call**  
**Tuesday, May 9, 2017, 10:30 am**  
**Next Meeting: June 13, 2017**

### **Summary of Topics Discussed**

#### **Taxpayer Email Notice of Rejected Payment**

A change request has been submitted to change the wording of the email that notifies taxpayers their payment has been rejected, to reemphasize that the NSA payments cannot be resubmitted in MAT.

#### **NSA Email Notice of Payments and Returns**

A change request has been submitted to update the online report site to allow users who may have failed to get an email notifying them of payments or returns to print it from the report site. A question was asked as to whether the email notifications would continue for returned payments? Yes, the update to the online report is just another avenue to get the information.

#### **Simplified Sellers Use Tax**

A change request has been submitted to update the online report site to provide search and sort features of the SSUT.

#### **Webservice Files**

Montgomery County reported that a couple of their daily webservice file downloads did not match to manual downloads of the same data later in the day. The matter is being researched but no further incidents have been reported.

#### **Back-to-School Sales Tax Holiday**

Act 2017-120 amended §40-23-211 and §40-23-213 to change the Back-to-School Sales Tax Holiday from the first full weekend of August to the third full weekend of July. On April 7<sup>th</sup>, letters and emails were sent out to all counties and municipalities notifying them of this change and the reminder to notify the Department of the localities' participation status before the deadline of June 21, 2017. An mailed reminder went out on May 30, 2017 to those who had not yet responded with their participation status.

#### **Simplified Sellers Use Tax**

In accordance to Act 2017-82, the Simplified Sellers Use Tax will begin to be distributed to the local governments on a monthly basis beginning with the July 2017 distribution.

#### **Filing Demo**

A locality asked about an updated filing demo since the look of MAT had changed since the original demo was created.

**Next Conference Call** - Next meeting will be Tuesday, June 13<sup>th</sup> at 10:30 a.m.

**ONE SPOT Conference Call**  
**Tuesday, April 11, 2017, 10:30 am**  
**Next Meeting: May 9, 2017**

## **Summary of Topics Discussed**

### **Taxpayer Email Notice of Rejected Payment**

A change request has been submitted to change the wording of the email that notifies taxpayers their payment has been rejected, to reemphasize that the NSA payments cannot be resubmitted in MAT.

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### **Webservice Files**

Montgomery County reported that a couple of their daily webservice file downloads did not match to manual downloads of the same data later in the day. The matter is being researched but no further incidents have been reported.

### **Returned Payments**

Montgomery County commented that the past couple of months all of their returned payments are coming in at the end of the month, even for some payments that settled earlier in the month. This matter was researched and additional monitoring put into place. Payments usually return within 3-5 days of the original payment and all localities and tax administrators that see any returned payments that are longer than 7 days after the original payment date are requested to notify the Department so that research can be done and a resolution put into place as soon as possible if there is an issue. Email: [onespot@revenue.alabama.gov](mailto:onespot@revenue.alabama.gov) or call or email your contacts at the AL Department of Revenue Special Projects or Local Tax units.

### **Back-to-School Sales Tax Holiday**

Act 2017-120 amended §40-23-211 and §40-23-213 to change the Back-to-School Sales Tax Holiday from the first full weekend of August to the third full weekend of July. On April 7<sup>th</sup>, letters and emails were sent out to all counties and municipalities notifying them of this change and the reminder to notify the Department of the localities' participation status before the deadline of June 21, 2017.

### **Simplified Sellers Use Tax**

In accordance to Act 2017-82, the Simplified Sellers Use Tax will begin to be distributed to the local governments on a monthly basis beginning with the July 2017 distribution.

**Next Conference Call** - Next meeting will be Tuesday, May 9<sup>th</sup> at 10:30 a.m.

**ONE SPOT Conference Call**  
**Tuesday, March 14, 2017, 10:30 am**  
**Next Meeting: April 11, 2017**

## **Summary of Topics Discussed**

### **Taxpayer Email Notice of Rejected Payment**

A change request has been submitted to change the wording of the email that notifies taxpayers their payment has been rejected, to reemphasize that the NSA payments cannot be resubmitted in MAT.

### **NSA Email Notice of Payments and Returns**

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### **Simplified Sellers Use Tax**

A change request has been submitted to update the online report site to provide search and sort features of the SSUT.

### **Delayed NSA Return Files**

On March 7<sup>th</sup> and 8<sup>th</sup>, emails were sent out to the group regarding daily NSA return files being posted for download later than normal due to connectivity issues with the secure server. A follow-up email was sent on March 8<sup>th</sup> with a clearer description of the effect to payment settlement dates.

### **4-Week Filer Issue**

On March 14<sup>th</sup>, an email was sent out to the group regarding an issue with only the 4-week filer local tax accounts not being able to be filed online for a couple of days. The issue was resolved late on March 13<sup>th</sup>. Consideration of penalty waivers was encouraged for NSAs that may have had a 4-week filer affected by this issue.

### **Webservice Files**

Montgomery County reported that a couple of their daily webservice file downloads did not match to manual downloads of the same data later in the day. The Department will obtain more details from the locality and have the matter researched.

### **Returned Payments**

Montgomery County commented that the past couple of months all of their returned payments are coming in at the end of the month, even for some payments that settled earlier in the month. The Department will obtain more details from the locality and have the matter researched.

All localities and tax administrators that see any delays or something out of the norm are requested to notify the Department so that research can be done and a resolution put into place as soon as possible if there is an issue. Email: [onespot@revenue.alabama.gov](mailto:onespot@revenue.alabama.gov) or call or email your contacts at the AL Department of Revenue Special Projects or Local Tax units.

**Next Conference Call** - Next meeting will be Tuesday, April 11<sup>th</sup> at 10:30 a.m.

**ONE SPOT Conference Call**  
**Tuesday, February 14, 2017, 10:30 am**  
**Next Meeting: March 14, 2017**

### **Summary of Topics Discussed**

#### **Taxpayer Email Notice of Rejected Payment**

A change request has been submitted to change the wording of the email that notifies taxpayers their payment has been rejected, to reemphasize that the NSA payments cannot be resubmitted in MAT.

#### **NSA Email Notice of Payments and Returns**

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#### **Simplified Sellers Use Tax**

A change request has been submitted to update the online report site to provide search and sort features of the SSUT.

#### **ONE SPOT & Simplified Sellers Use Tax Report**

The Department will be releasing a new report portal this week that allows local governments and the public to view locality specific amounts reported through the ONE SPOT and Simplified Sellers Use Tax programs; two programs implemented to increase compliance by simplifying the tax filing process.

**Next Conference Call** - Next meeting will be Tuesday, March 14<sup>th</sup> at 10:30 a.m.

**ONE SPOT Conference Call**  
**Tuesday, January 10, 2017, 10:30 am**  
**Next Meeting: February 14, 2017**

### **Summary of Topics Discussed**

#### **Taxpayer Email Notice of Rejected Payment**

A change request has been submitted to change the wording of the email that notifies taxpayers their payment has been rejected, to reemphasize that the NSA payments cannot be resubmitted in MAT

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#### **Simplified Sellers Use Tax**

A change request has been submitted to update the online report site to provide search and sort features of the SSUT.

#### **Taxpayer Assistance**

A municipality requested assistance with helping taxpayer's understand the options available to be filed when adding a locality to their return. Some taxpayers are not filing all that they need to file.

#### **Conference Call Schedule**

It was agreed to change the bi-monthly conference calls to monthly. The calls will be scheduled to occur at 10:30 a.m. on the 2<sup>nd</sup> Tuesday of each month. An email will continue to be sent the week before the conference call, with a reminder email being sent the morning of the call.

**Next Conference Call** - Next meeting will be Tuesday, February 14<sup>th</sup> at 10:30 a.m.