

ONE SPOT Conference Call
Tuesday, December 11, 2018, 10:30 am
Next Meeting: January 8, 2019
Summary of Topics Discussed

NSA Email Notice of Payments and Returns

A change request has been submitted to update the online report site to allow users who may have failed to get an email notifying them of payments or returns to print it from the report site. The email notifications will continue for returned payments.

Sales Tax Direct Pay (SD) Tax Type

Sales Tax Direct Pay account holders should can now use the SD (Sales Tax Direct Pay) tax type when filing local tax returns. You may contact James Mayberry (james.mayberry@revenue.alabama.gov) or Laura Reese (laura.reese@revenue.alabama.gov) with any questions related to filing the SD tax type.

Holidays & ONE SPOT Export Files

Tuesday, December 25, 2018 is a State and Federal holiday. The Governor has also designated Monday, December 24, 2018, as a State holiday this year. The last export from ADOR will be on December 21st and those files will be available on December 24th for your download. Since no export will occur on December 24th and 25th, there will be no return (NSA) file on December 26th, however there will be payment and debit files.

Tuesday, January 1, 2019 is a State and Federal holiday. There will be no files available for download on the 1st. All files will be available for download on the 2nd.

Next Conference Call - Next meeting will be Tuesday, January 8th, at 10:30 a.m.

ONE SPOT Conference Call
Tuesday, November 13, 2018, 10:30 am
Next Meeting: December 10, 2018
Summary of Topics Discussed

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Sales Tax Direct Pay (SD) Tax Type

The new tax type of SD (Sales Tax Direct Pay) will begin to be filed by Sales Tax Direct Pay account holders this month. If you would like a test file, please email your request to: wanda.robbs@revenue.alabama.gov AND laura.reese@revenue.alabama.gov.

Return File Unavailable

An email was sent to the ONE SPOT email group on 11/8/2018 notifying them that the 11/8 NSA Return File was unavailable for download and after the issue was resolved, the 11/8 data was included in the 11/9 NSA Return File.

Next Conference Call - Next meeting will be Tuesday, December 10th, 2018 at 10:30 a.m.

ONE SPOT Conference Call
Tuesday, October 9, 2018, 10:30 am
Next Meeting: November 13, 2018
Summary of Topics Discussed

NSA Email Notice of Payments and Returns

A change request has been submitted to update the online report site to allow users who may have failed to get an email notifying them of payments or returns to print it from the report site. The email notifications will continue for returned payments.

ONE SPOT Meeting

The ONE SPOT Advisory Committee Meeting was held Wednesday, May 9th. The items brought up in that meeting are being researched for possible implementation and further communications will be had with the Advisory Committee.

ONE SPOT Demo

ONE SPOT demo files are now available on the "ONE SPOT Information" page for Local Governments. These files are for the use of local governments and third-party tax administrators as they assist their taxpayers with filing a ONE SPOT/Local Tax return in My Alabama Taxes (MAT).

Sales Tax Direct Pay (SD) Tax Type

The new tax type of SD (Sales Tax Direct Pay) will begin to be filed by Sales Tax Direct Pay account holders this month. If you would like a test file, please email your request to: wanda.robbs@revenue.alabama.gov AND laura.reese@revenue.alabama.gov.

4th Quarter Interest Rates

The Internal Revenue Service announced on September 7, 2018, that underpayment interest rates will remain the same for the calendar quarter beginning October 1, 2018: 5%.

Next Conference Call - Next meeting will be Tuesday, November 13th, at 10:30 a.m.

ONE SPOT Conference Call

Tuesday, September 11, 2018, 10:30 am

Next Meeting: October 9, 2018

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ONE SPOT Demo

Previously the Department had a demo that local governments and third-party tax administrators could utilize while walking taxpayers through filing a return. This demo became unavailable after the Department's website makeover. Wanda Robbins will work to rebuild the demo.

Rate Confirmations

Reminder that the Local Tax Unit mailed out rate confirmation requests on June 8, 2018, as part of the requirements of Act 2018-150. Not all localities have responded to these requests, as of yet.

My Alabama Taxes (MAT) Authentication Codes

On the afternoon of Monday, August 20, 2018, the MAT website Authentication Codes were slow to be received and this caused some taxpayers to be delayed in filing. An email was sent out to confirm that there was an issue and to encourage localities to take that into consideration when responding to any penalty waiver request that a taxpayer may submit due to the delayed authentication codes on this date.

Duplicate Tax Return/Payment

An email was sent out regarding one taxpayer who was able to process two returns/payments for the same period. The Non-State Administered (NSA) localities included received both returns and both payments. A reversal of one of the payments has been processed. Please notify ADOR if your locality has not received its normal notification for a reversed payment.

Current Month's Tax Remittances

The Current Month's Tax Remittances report available in the local online reports is not currently updated with the last deposit period information; however, the issue is being researched and the report is expected to be updated by end of week.

Next Conference Call - Next meeting will be Tuesday, October 9th, at 10:30 a.m.

ONE SPOT Conference Call
Tuesday, August 14, 2018, 10:30 am
Next Meeting: September 11, 2018

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Reminder that the Local Tax Unit mailed out rate confirmation requests on June 8, 2018, as part of the requirements of Act 2018-150. Not all localities have responded to these requests, as of yet.

Next Conference Call - Next meeting will be Tuesday, August 14th, at 10:30 a.m.

ONE SPOT Conference Call
Tuesday, July 10, 2018, 10:30 am
Next Meeting: August 14, 2018
Summary of Topics Discussed

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Next Conference Call - Next meeting will be Tuesday, August 14th, at 10:30 a.m.

ONE SPOT Conference Call
Tuesday, June 12, 2018, 10:30 am
Next Meeting: July 10, 2018
Summary of Topics Discussed

NSA Email Notice of Payments and Returns

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ONE SPOT Meeting

The ONE SPOT Advisory Committee Meeting was held Wednesday, May 9th at 10:00 a.m. in the Revenue Commissioner's Conference Room. Board members representing counties, municipalities and taxpayers are listed on the Secretary of State's website at: <https://www.boards.alabama.gov/bcPublic/bcBoardDetail.aspx?brd=481>. The items brought up in that meeting are being researched for possible implementation and further communications will be had with the Advisory Committee.

Rate Confirmations

Regarding requirements of Act 2018-150, the Local Tax Unit mailed out rate confirmation requests on June 8, 2018. Immediate response to this request will be appreciated.

ONE SPOT Demo

Previously the Department had a demo that local governments and third party tax administrators could utilize while walking taxpayers through filing a return. This demo became unavailable after the Department's website makeover. Wanda Robbins will work to rebuild the demo.

Next Conference Call - Next meeting will be Tuesday, July, 10th, at 10:30 a.m.

ONE SPOT Conference Call
Tuesday, May 8, 2018, 10:30 am
Next Meeting: June 12, 2018
Summary of Topics Discussed

NSA Email Notice of Payments and Returns

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Rate Confirmations

In accordance with Act 2018-150 requirements, the Local Tax Unit will mail out rate confirmation requests at the end May 2018.

Taxpayer Access

and A locality had a taxpayer they were unable to assist with their MAT logon. A taxpayer was unable to logon to MAT with their iPad and they wondered if there was a system issue. There are no known system issues and the site is mobile friendly, so they should have been able to access the site. If unable to assist, please forward the caller to Wanda Robbins, or send Wanda an email requesting that she contact the taxpayer and she will research to determine what the issue may be.

ONE SPOT Demo

Previously the Department had a demo that local governments and third party tax administrators could utilize while walking taxpayers through filing a return. This demo became unavailable after the Department's website makeover. Wanda Robbins will work to rebuild the demo.

Next Conference Call - Next meeting will be Tuesday, June 12th, at 10:30 a.m.

ONE SPOT Conference Call
Tuesday, April 10, 2018, 10:30 am
Next Meeting: May 8, 2018
Summary of Topics Discussed

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New Tax Type for Direct Pay Taxpayers

A locality questioned the notice they received regarding the new tax type for Direct Pay taxpayers. Some localities were not aware of the notice.

After the conference call concluded, the notice was emailed to insure that all ONE SPOT contacts received the notice. Additional information regarding Direct Pay accounts can be found in the following rules:

810-6-4-.14. Sales and Use Tax Direct Pay Permit.

810-6-4-.13. Permit Issued to Electric Cooperatives, Telephone Companies and Others.

Currently an NSA's ability to determine if a taxpayer is reporting a direct pay transaction is limited. The ONESPOT export files do not identify this additional local tax account as a Direct Pay account other than not allowing a discount on a timely filed/paid ST tax type.

Next Conference Call - Next meeting will be Tuesday, May 8th, at 10:30 a.m.

ONE SPOT Conference Call
Tuesday, March 13, 2018, 10:30 am
Next Meeting: April 10, 2018
Summary of Topics Discussed

NSA Email Notice of Payments and Returns

A change request has been submitted to update the online report site to allow users who may have failed to get an email notifying them of payments or returns to print it from the report site. The email notifications will continue for returned payments.

ONE SPOT Meeting

Within the next couple of months a meeting of the ONE SPOT Advisory Council will be held (date and location to be determined). Please let your Council members know of any adjustments to the ONE SPOT system that you would like to see so that those matters can be presented as a group. Please do not wait until a meeting (conference call or Council meeting) to report an issue; report any issue as soon as possible so it can be dealt with in a timely manner. Email: ONESPOT@revenue.alabama.gov.

Update to City/County Tax Acct # Field

The Department updated the "City/County Tax Acc't #" (Jurisdiction Account Number) field in the ONE SPOT Local Tax return table to only allow alpha/numeric characters and a dash or hyphen. Any other special characters, punctuation, or spaces would produce an error that the user must correct before submitting their return.

My Alabama Taxes (MAT) Website Availability

There were issues with the MAT website being offline beginning about 2:00 p.m. on January 22, 2018, which was the December 2017 return due date. An email was sent out to confirm that there was an issue with accessing the MAT system and to encourage localities to take that into consideration when responding to any penalty waiver request that a taxpayer may submit due to access issues. MAT came back online at about 3:45 p.m. on that day.

One- Time Filing

One-Time-Filing was discussed again up regarding one locality's issue of taxpayers repeatedly marking returns for that locality as one-time filing. The Department will work to assist in educating those repeat offenders. The locality will be sending a list of accounts via the "Local Account Number Correction form provided on this page: <https://revenue.alabama.gov/sales-use/local-government-forms/>

Next Conference Call - Next meeting will be Tuesday, April 10th, at 10:30 a.m.

ONE SPOT Conference Call
Tuesday, February 6, 2018, 10:30 am
Next Meeting: March 13, 2018
Summary of Topics Discussed

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Update to City/County Tax Acct # Field

The Department is looking to update the "City/County Tax Acc't #" (Jurisdiction Account Number) field in the ONE SPOT Local Tax return table to only allow alpha/numeric characters and a dash or hyphen. Any other special characters, punctuation, or spaces would produce an error that the user must correct before submitting their return.

An email was sent January 3, 2018, requesting a response from any localities using account numbers that contain special characters, punctuation, or spaces. No responses that these items were being used were received, so programming for the change is proceeding.

Holidays

February 19, 2018, is a State and Federal holiday; therefore, there will be no ONE SPOT files available for download on the 19th.

My Alabama Taxes (MAT) Website Availability

There were issues with the MAT website being offline beginning about 2:00 p.m. on January 22, 2018, which was the December 2017 return due date. An email was sent out to confirm that there was an issue with accessing the MAT system and to encourage localities to take that into consideration when responding to any penalty waiver request that a taxpayer may submit due to access issues. MAT came back online at about 3:45 p.m. on that day.

One- Time Filing

A locality brought up the issue of taxpayers repeatedly marking returns for that locality as one-time filing. If a taxpayer marks a record as one-time filing, that record is not brought forward on the next return and they will have to add the record to the return again. A couple years ago, changes were put into place in the ONE SPOT system so that if a record was not marked as one-time filing on the previous return, then it came forward to the next return with the one-time filing checkbox no longer editable. The only way they could manually put a check in the one-time filing checkbox on a record that is prepopulated on the return is to manually delete the record from the Table and then re-add it. However, if the user is uploading a file of their data and the one-time filing indicator in the upload file is “Yes” for that record, the file upload completely overrides what was brought forward on the return table.

Simplified Sellers Use Tax

A report portal is available that allows local governments and the public to view locality specific amounts reported through the Simplified Sellers Use Tax program. This report is available in the “Local Governments’ Links” Section of the ADOR website as the “SSUT Disbursement Report”.

Next Conference Call - Next meeting will be Tuesday, March 13th, at 10:30 a.m.

ONE SPOT Conference Call
Tuesday, January 9, 2018, 10:30 am
Next Meeting: February 6, 2018

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My Alabama Taxes (MAT) Website Availability

An email was sent Thursday, December 14, that mentioned the MAT website has been offline intermittently. Those issues were completely resolved as of December 18. There were some additional connectivity issues on December 26 which have also been resolved.

Update to City/County Tax Acct # Field

The Department is looking to update the "City/County Tax Acct #" (Jurisdiction Account Number) field in the ONE SPOT Local Tax return table to only allow alpha/numeric characters and a dash or hyphen. Any other special characters, punctuation, or spaces would produce an error that the user must correct before submitting their return.

An email was sent January 3, 2018, requesting a response from any localities using account numbers that contain special characters, punctuation, or spaces. No responses that these items were being used were received, so programming for the change is proceeding.

Holidays

January 15, 2018, is a State and Federal holiday; therefore, there will be no ONE SPOT files available for download on the 15th.

Payment Method Carried Forward from Stored Return

An email was sent Thursday, December 28, 2017, in regards to that day's NSA return file and an issue related to one confirmation number. That particular user had made several changes to the payment method (from ACH credit to ACH debit and back to ACH credit) while starting, storing and submitting their return. The resulting export included the stored 'E' indicator when it should have been 'V' for ACH Credit. It has been confirmed that no ACH Debit payment has been processed and the EFT Flag indicator on these records have now been updated to V. A request to update the programming for these processes to stop such as this from occurring in the future has been submitted.

Next Conference Call - Next meeting will be Tuesday, February 6th, at 10:30 a.m.