Online Insurance Verification System Advisory Council

Meeting Minutes for Wednesday, October 16, 2019 Conference Call Meeting

Members Present: Jay Starling, Troy Thigpen, Captain Jonathan Archer, Ken Williamson, Greg Tucker, Sheila Moore, Todd Feltman, Alex Hageli, and Ken McFeeters.

Members Absent: Kim Decker, Dustin Wilson, Ken Needham, and John Morales.

Others Present: David Baxley, Cameran Clark, and Sherry Helms

Call to Order

The meeting was called to order at 10:03 a.m. by Mr. Starling.

Roll Call

Mr. Starling conducted the roll call.

Approval of Previous Meeting Minutes

The minutes of the July 17, 2019 meeting were approved without any corrections.

OIVS Update

Mr. Starling asked if there were any questions about the 3Q, 2019 MLI Statistics that were emailed to the council for review on October 15, 2019. There were no questions from the council.

New Business

Mr. Starling stated the following regarding the MLI bill discussed on previous calls that would become law on January 1, 2020.

- The MVD is in the process of promulgating and amending several MLI Administrative rules, as well as making changes to several MLI forms, in anticipation for the upcoming law change.
- A MLI verification notice will replace the current MLI questionnaire. The notice will direct the
 registrants to either their local licensing official's office or to the www.besuretoinsureal.com site
 to respond to the notice. If they do not respond within 30 days, they will get a Notice of
 Suspension informing them that their registration has been suspended.
- The ID-Insurance Denied, DS-Deferred Suspension, and the R3-valid insurance statuses will be eliminated. Only OP-open record (in process), S1-first suspension, S2-second suspension, R1-first reinstatement, R2-second reinstatement, VR-void- registration revoked and CL-closed will remain.
- A revised MLI System Manual will be available in December.
- The new law requires registrants to surrender their license plate within 30 days of receiving the
 MLI verification notice when they claim the vehicle was stored or inoperable on the verification
 date. The MVD is working on affidavit which covers all of the "good cause" reasons which would
 extend that the 30 day period. The form includes "good cause" items such as being stationed or
 deployed outside of Alabama due to military orders, being incarcerated, or being hospitalized or
 medically incapacitated.
- The MVD will be hosting two (2) meetings on December 11th at the MVD's Taylor Road location in Montgomery, Alabama. The purpose of the meeting will be to educate and train licensing

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officials on the upcoming legislative changes, including MLI, so that they will be prepared to implement the procedures related to the new laws.

Mr. McFeeters asked if there were any plans for a media campaign. Mr. Starling responded that a social media post will be made by the Department, which will likely get picked by AL.com. Ms. Clark stated that the Tax Policy Division will also do a press release. Mr. Starling added that MLI posters noting the law changes will also be provided to licensing officials to post in their offices.

Next Meeting

The next meeting of the advisory council was scheduled for January 22, 2020.

The meeting was adjourned at 10:19 a.m. by Mr. Starling.

Respectfully submitted by: Troy Thigpen

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Alabama MLI Statistics 3rd Quarter - 2019

OIVS Summary		
First Request OIVS Totals	14,258,206	
Second Request OIVS Totals	249,413	
Other OIVS Request Totals	48,614	
Total OIVS Requests	14,556,233	

Correspondence Sent		
Questionnaires Via Mail	94,928	54.9%
Questionnaires Via E-Mail	15,418	8.9%
NOS Via Mail	62,452	36.1%
Total Correspondence Sent	172,798	100%

Responses Received		
Questionnaires-MLI System-clerk entry (mail, fax, or walk in)	13,163	43.8%
Questionnaires - Registrant Response System	16,822	56.0%
NOS-MLI System-clerk entry (mail, fax, or walk in)	35	0.1%
NOS-Registrant Response System	1	0.0%
Total Responses	30,021	100%

MLI Summary			
R1 (\$200 fee paid)- 1st Violation	9,664	12.8%	
R2 (\$400 fee paid)- 2nd Violation	598	0.8%	
R3 (No fee paid) -Valid Insurance	5,502	7.3%	
CL-Closed Record Prior to Suspension	27,537	36.4%	
VR-Revoked Registration	24,716	32.7%	
1st Suspension (S1)	6,983	9.2%	
2nd Suspension (S2)	599	0.8%	
Total Responses	75,599	100%	